

# U.S. Secret Service

## Performance Plans for FY2002 and FY2003

Actual Performance Figures are in **bold**, Final Targets are in plain text, and Proposed Targets are *italicized*.

Targets which were not met are shown in red.

**Mission:** The United States Secret Service is mandated by the U.S. Congress and other executive orders to carry out two distinct and significant missions: protection and criminal investigations. The Secret Service is responsible for: the protection of the President, the Vice President, and their families, heads of state, and other designated individuals; the investigation of threats against these protectees; protection of the White House, Vice President's Residence, Foreign Missions, and other buildings within Washington, D.C.; and security design, planning, and implementation at designated National Special Security Events. The Secret Service is also responsible for the enforcement of laws relating to counterfeiting of obligations and securities of the United States, investigation of financial crimes including, but not limited to access device fraud, financial institution fraud, financial identity theft, computer fraud, and computer based attacks against aspects of our nation's financial.

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**Budget Activity:**  
**Function:**

Protective, Investigative, and Uniformed Security Activities

The USSS is responsible for the protection of the Pres. of the U.S., the Pres.-elect, the V.P. or other officer next in the order of succession to the Offc. of the Pres., the V.P.-elect, & the members of their immediate families; of the person of a visiting head-of-state/gov. & accompanying spouse &, at the direction of the Pres., other distinguished foreign visitors to the U.S., & official representatives of the U.S. performing special missions abroad; of former Pres., their spouses & minor children, unless such protection is declined. Also, the USSS is responsible for the design, planning, and implementation of security for designated Nat'l Special Security Events.

The USSS Uniformed Div. is responsible for the protection of the Pres. residence & grounds in D.C.; any building in which White House offcs. are located; the Pres. & members of his immediate family; the official residence & grounds of the V.P. in D.C.; the V.P. & members of his immediate family, foreign diplomatic missions located in the D.C. area; the Treas. Bldg, its annex & grounds. The USSS is responsible for the investigations of counterfeiting of currency & securities; forgery & altering of government checks & bonds; thefts & frauds relating to Treas. electronic funds transfers; financial access device fraud, telecommunications fraud, computer & telemarketing fraud; fraud relative to federally insured financial institutions; & other criminal and non-criminal cases.

The Protective Research Program plans, directs & coordinates the collection, evaluation, storage & dissemination of intelligence affecting the security of the Pres., the V.P., & their immediate families, & others authorized protection by the USSS. This activity plans, develops, & conducts extensive scientific & technical support progs. which include technical security equipment design, installation, & modification, evaluation of off-the-shelf equipment, & other related progs. which support the protective & investigative missions.

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**Performance Goal:**

Ensure the physical protection of the protectees.

	<b>FY1999 Actual</b>	<b>FY2000 Actual</b>	<b>FY2001 Actual</b>	<b>FY2002 Final Plan</b>	<b>FY2003 Proposed Plan</b>
<b><u>Performance Measure(s):</u></b>					
View Definition and Validation					
Percentage of instances protectees arrive and depart safely	<b>100%</b>	<b>100%</b>	<b>100%</b>	100%	<i>100%</i>

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**Performance Goal:**  
Enhance partnerships with foreign and domestic stakeholders.

	FY1999 Actual	FY2000 Actual	FY2001 Actual	FY2002 Final Plan	FY2003 Proposed Plan
<b>Performance Measure(s):</b>					
View Definition and Validation					
Percent of cases accepted for Federal prosecution	48%	50%	54%	50%	50%
	View Explanation				

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View Definition and Validation

U.S. Attorneys'  
Assessments [BASELINE  
in FY 2002]

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View Definition and Validation

Industry Response Survey  
[BASELINE in FY 2002]

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Reduce losses to the public attributable to counterfeit currency and financial crime under the jurisdiction of the Secret Service.

View Definition and Validation					
Counterfeit notes passed on to the public - U.S. (\$ in millions)	\$39.2	\$39.7	\$47.5	\$45	\$45
			View Explanation		

View Definition and Validation					
Counterfeit notes passed on to the public - overseas (\$ in millions)	\$1.4	\$1.4	\$1.5	\$5	\$5

View Definition and Validation					
Actual financial crime loss (\$ in millions)	\$499	\$379	\$663	\$535	\$535
	View Explanation	View Explanation			

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View Definition and Validation					
Financial Crime Loss Avoided (\$ in billions)	\$1.4	\$1	\$1.4	\$1.5	\$1.5
	View Explanation		View Explanation		

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**Performance Goal:**

Reduce transnational financial crime under the jurisdiction of the Secret Service

	<b>FY1999 Actual</b>	<b>FY2000 Actual</b>	<b>FY2001 Actual</b>	<b>FY2002 Final Plan</b>	<b>FY2003 Proposed Plan</b>
<b><u>Performance Measure(s):</u></b>					

[View Definition and Validation](#)

Percent Financial Crime  
with Foreign Nexus  
[BASELINE IN FY 2002]

[View Definition and Validation](#)

Percent of Counterfeit  
Notes passed on the Public  
with Foreign Nexus  
[BASELINE IN FY 2002]

**Budget Activity:** Support Operations

**Function:** To ensure that the critical protective and investigative missions of the Secret Service are successful, a responsive support infrastructure must be provided. The Secret Service is committed to providing its employees with the skills, tools and support needed to maximize their individual and collective contributions.



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**Performance Goal:**

Utilize technology to support the protective/investigative missions of the Secret Service.

	<b>FY1999 Actual</b>	<b>FY2000 Actual</b>	<b>FY2001 Actual</b>	<b>FY2002 Final Plan</b>	<b>FY2003 Proposed Plan</b>
<b><u>Performance Measure(s):</u></b>					
View Definition and Validation					
Technology Support Index					
[BASELINE IN FY 2002]					

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### **Performance Measure**

Percentage of instances protectees arrive and depart safely

#### **Definition and Validation**

Definition: This measure reports the percentage of travel stops where the protectee safely arrives and departs. A stop is generally considered a city or other definable subdivision visited by a protectee.

Verification and Validation: The Protective Program measures originate from the Agent Manpower System (AMPS). AMPS is used to assign and track the travel associated with all protective and support details, as it occurs, for the President and family, the Vice-President and family, former Presidents and their spouses, and all designated foreign and domestic dignitaries, and Presidential candidates. AMPS has several levels of security to limit and control access to authorized users, and to assure the accuracy of data. Further, protectee travel can only be entered after a headquarters' controlled "trip number" is assigned. This procedure assures that only valid protectee stops are counted.

Data Accuracy: Assessments of AMPS-based measures have found that the data is extremely accurate. Overall error rates are less than one percent. Error is due to lag time in data entry or corrections to historical data.

Protective measures are updated monthly, but are available more frequently, if required.

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### **Performance Measure**

Percent of cases accepted for Federal prosecution

#### **Definition and Validation**

Definition: This measure reports the percentage of defendants prosecuted in Federal court relative to the total number of prosecutions at all judicial levels. The goal is to increase the percentage of defendants prosecuted at the Federal level by presenting cases consistent with national crime suppression strategies.

Verification and Validation: Data for the investigative measures are collected from the Master Central Index (MCI) System. This system is used by all the Secret Service investigative field offices, and provides a means of record keeping for all case and subject information. MCI has many features built into it in order to provide the most accurate data possible. Along with the mainframe security features, there are many edit checks built into the application to ensure the accuracy and validity of the data. Only authorized headquarters and field personnel have access to the application, and they are governed by specific procedures to input case and arrest data.

Data Accuracy: Data for this measure are extremely accurate.

Investigative measures are updated monthly, but are available more frequently, if required.

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### **Performance Measure**

U.S. Attorneys' Assessments [BASELINE in FY 2002]

#### **Definition and Validation**

Definition: This measure represents a systematic review of U.S. Attorneys' feedback related to Secret Service investigative jurisdictions and performance. Coverage includes: case quality, professionalism, responsiveness, etc. The results are based on sample surveys of U.S. Attorneys.

Verification and Validation: Data collection procedures implemented in July 2001. Verification of data will begin during FY 2002. Baseline data will be reported for FY 2002.

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### **Performance Measure**

Industry Response Survey [BASELINE in FY 2002]

#### **Definition and Validation**

Definition: This measure represents a needs assessment for law enforcement intervention in the financial crime area, based on sample surveys of selected financial industries.

Verification and Validation: Measure under development. Baseline data will be reported for FY 2002.

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### **Performance Measure**

Counterfeit passed per million dollars of genuine U.S. currency (in dollars)

**Definition and Validation**

Definition: This measure is an indicator of the proportion of counterfeit currency relative to the amount of genuine U.S. currency in circulation. The measure reports the dollar value of counterfeit notes passed onto the public per million dollars of genuine currency in circulation. This measure is calculated by dividing the dollar value of counterfeit notes passed by the dollar value of genuine currency in circulation multiplied by \$1 Million.

Validation and Verification: Data is collected from the Counterfeit/Contraband System (CCS). All Secret Service investigative field offices use this system to track counterfeit currency by type, description, location, and other relevant investigative information. CCS uses mainframe security features and a number of edit checks to ensure the accuracy and validity of the data. Only authorized headquarters and field personnel have access to the application, and they are governed by specific procedures to input counterfeit data.

Data Accuracy: Assessments of CCS data have shown the measure to be extremely accurate. Overall error rates are less than one percent. Error is due to lag time in data entry or corrections to historical data.

Counterfeiting measures are updated monthly.

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**Performance Measure**

Counterfeit notes passed on to the public - U.S. (\$ in millions)

**Definition and Validation**

Definition: This measure reports the total amount of counterfeit currency passed on to the public within the U.S. The measure is calculated using the face value of the counterfeit currency reported.

Validation and Verification: Data is collected from the Counterfeit/Contraband System (CCS). All Secret Service investigative field offices use this system to track counterfeit currency by type, description, location, and other relevant investigative information. CCS uses mainframe security features and a number of edit checks to ensure the accuracy and validity of the data. Only authorized headquarters and field personnel have access to the application, and they are governed by specific procedures to input counterfeit data.

Data Accuracy: Assessments of CCS data have shown the measure to be extremely accurate. Overall error rates are less than one percent. Error is due to lag time in data entry or corrections to historical data.

Counterfeiting measures are updated monthly.

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**Performance Measure**

Counterfeit notes passed on to the public - overseas (\$ in millions)

**Definition and Validation**

Definition: This measure reports the total amount of counterfeit currency passed on to the public overseas. The measure is calculated using the face value of the counterfeit currency reported.

Validation and Verification: Data is collected from the Counterfeit/Contraband System (CCS). All Secret Service investigative field offices use this system to track counterfeit currency by type, description, location, and other relevant investigative information. CCS uses mainframe security features and a number of edit checks to ensure the accuracy and validity of the data. Only authorized headquarters and field personnel have access to the application, and they are governed by specific procedures to input counterfeit data.

Data Accuracy: Assessments of CCS data have shown the measure to be extremely accurate. Overall error rates are less than one percent. Error is due to lag time in data entry or corrections to historical data.

Counterfeiting measures are updated monthly.

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**Performance Measure**

Actual financial crime loss (\$ in millions)

**Definition and Validation**

Definition: This measure reports the actual dollar loss involved in financial crime cases investigated and closed by the

Secret Service.

**Verification and Validation:** Data for the investigative measures are collected from the Master Central Index (MCI) System. This system is used by all the Secret Service investigative field offices, and provides a means of record keeping for all case and subject information. MCI has many features built into it in order to provide the most accurate data possible. Along with the mainframe security features, there are many edit checks built into the application to ensure the accuracy and validity of the data. Only authorized headquarters and field personnel have access to the application, and they are governed by specific procedures to input case and arrest data.

**Data Accuracy:** The financial crime dollar loss measures are relatively new. Experience to date has shown these measures to be only reasonably accurate. procedures have been put in place to improve data accuracy. Recurring verification reports are generated and monitored to ensure data accuracy. Listings of cases involving more than \$500,000 are sent to originating field offices on a monthly basis for verification. A final audit and cross validation of dollar amounts is performed on a random sample of cases at the close of the fiscal year.

Investigative measures are updated monthly, but are available more frequently, if required.

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### **Performance Measure**

Financial Crime Loss Avoided (\$ in billions)

#### **Definition and Validation**

**Definition:** This measures reports an estimate of the direct dollar losses prevented due to Secret Service intervention or interruption of a criminal venture. This estimate is based on the likely amount of financial crime, in the short term that would have occurred had the offender not been identified or the criminal enterprise disrupted.

**Verification and Validation:** Data for the investigative measures are collected from the Master Central Index (MCI) System. This system is used by all the Secret Service investigative field offices, and provides a means of record keeping for all case and subject information. MCI has many features built into it in order to provide the most accurate data possible. Along with the mainframe security features, there are many edit checks built into the application to ensure the accuracy and validity of the data. Only authorized headquarters and field personnel have access to the application, and they are governed by specific procedures to input case and arrest data.

**Data Accuracy:** The financial crime dollar loss measures are relatively new. Experience to date has shown these measures to be only reasonably accurate. procedures have been put in place to improve data accuracy. Recurring verification reports are generated and monitored to ensure data accuracy. Listings of cases involving more than \$500,000 are sent to originating field offices on a monthly basis for verification. A final audit and cross validation of dollar amounts is performed on a random sample of cases at the close of the fiscal year.

Investigative measures are updated monthly, but are available more frequently, if required.

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### **Performance Measure**

Percent Financial Crime with Foreign Nexus [BASELINE IN FY 2002]

#### **Definition and Validation**

**Definition:** This measure is an estimate of financial crime committed against United States citizens or institutions by individuals or groups having a known international connection.

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### **Performance Measure**

Percent of Counterfeit Notes passed on the Public with Foreign Nexus [BASELINE IN FY 2002]

#### **Definition and Validation**

**Definition:** This measure is an estimate of foreign-originated counterfeit United States currency passed on the American public.

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### **Performance Measure**

Special agent non-retirement attrition rates

#### **Definition and Validation**

**Definition:** This measure is the percentage of employees separating from the Secret Service for reasons other than voluntary

retirement.

Verification and Validation:

Data Accuracy:

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### **Performance Measure**

Uniformed officers non-retirement attrition rates

#### **Definition and Validation**

Definition: This measure is the percentage of employees separating from the Secret Service for reasons other than voluntary retirement.

Verification and Validation:

Data Accuracy:

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### **Performance Measure**

Support personnel non-retirement attrition rates

#### **Definition and Validation**

Definition: This measure is the percentage of employees separating from the Secret Service for reasons other than voluntary retirement.

Verification and Validation:

Data Accuracy:

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### **Performance Measure**

Technology Support Index [BASELINE IN FY 2002]

#### **Definition and Validation**

Definition: This measure reports an overall index covering the percentage of new capital IT investments that are within costs, on schedule, and meeting performance targets, as well as a component covering employee satisfaction with the current level and quality of technology support.

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**Explanation:FY2001**      **Performance Measure:** Counterfeit notes passed on to the public - U.S. (\$ in millions)

Note passing activity has been relatively stable over the last few fiscal years. This is the first fiscal year since FY 1997 that passing activity has increased to this extent. Out year estimates are being re-examined to determine if current estimates are realistic. However, the Service still obtained its FY2001 goal for the Counterfeits Passed per Million Dollars Genuine Currency measure.

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**Explanation:FY2001**      **Performance Measure:** Financial Crime Loss Avoided (\$ in billions)

The Secret Service reported \$1.4 billion in avoided financial crime losses versus the FY 2001 target of \$1.5 billion. Given this small difference, the Service considers this a success.

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**Explanation:FY2000**      **Performance Measure:** Actual financial crime loss (\$ in millions)

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**Explanation: FY1999**      **Performance Measure:** Percent of cases accepted for Federal prosecution

Target was not met due to emphasis placed on current and new protection responsibilities.

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**Explanation: FY1999**      **Performance Measure:** Actual financial crime loss (\$ in millions)

Baseline

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**Explanation: FY1999**  
Baseline

**Performance Measure:** Financial Crime Loss Avoided (\$ in billions)